

- **What is MindManager?**

MindManager is a commercial mind-mapping software application that allows users to visualize information in mind maps and flowcharts. MindManager can be used to manage projects, organize information, and brainstorm.

- **What can I use my MindManager Account for?**

Your MindManager Account gives you access to your MindManager perpetual license, subscription, and supports services. It's also your unique identity when using particular features like MindManager Snap, Publishing, Co-Editing, or the MindManager app for Microsoft Teams if these features are included in your MindManager license contract.

- **Can I use my existing Mindjet credentials?**

No, if you have a Mindjet Connect, Mindjet Files, Mindjet ID, or Maps for That account, your previous credentials will not work, and you need to create a new MindManager Account.

- **What are the license key formats for the different MindManager versions?**

MindManager license keys are issued for a specific version number, including service packs for this version. The license key does not work for other versions than the one you purchased.

- **Why do I have to create an account for MindManager?**

Since the release of MindManager Windows 21 and MindManager MAC 13.2 in September 2020, you need a MindManager account to start your MindManager trial or register and activate your MindManager license.

- **What is the difference between MindManager Annual Plan and a One-Time Purchase?**

MindManager Annual Plan, your MindManager version will always be up to date. And also receive free upgrades to new MindManager versions within the term of your subscription.

MindManager perpetual/One-Time Purchase license you pay once. You will receive a MindManager license key that can only be used for your purchased version.

Your MindManager for Windows license key cannot be used to activate the Mac version or vice versa and it does not include free upgrades to new MindManager versions.